





## **AUTOSHIP POLICIES**

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1. AutoShip orders are not automatically qualifying orders. An AutoShip order may be of any size. It is the responsibility of the individual Associate to qualify for commissions with the required Personal Volume purchase.
2. AutoShips will be fulfilled on a day chosen by Youngevity®. (There is only one AutoShip allowed per associate ID.)
3. AutoShips have a \$99 minimum to receive free shipping. Free shipping is only valid for Auto ships shipping within the USA and Canada. (The new minimum of \$99 will start January 1st, 2018)
4. An Associate may change an AutoShip every thirty days via the internet, telephone, email or AutoShip form faxed or mailed to the corporate office.
5. An existing AutoShip may be placed on hold for up to three months in a 12 month calendar period via email, fax or telephone.
6. Any AutoShip order not authorized for payment for up to 3-4 months in a row will be rendered void and will be canceled.
7. A cancellation letter must be submitted to Youngevity® to cancel an existing AutoShip order. The cancellation letter may be emailed, faxed or mailed. **Email: support@youngevity.com / Fax: 619.934.3205**
8. Product specials including promotional pricing or promotional QV (including but not limited to, buy one get one free and double/triple QV) are NOT valid on AutoShip.
9. The purchase of a Youngevity® CEO Mega Pak will automatically create an AutoShip which will ship 30 days from the order date of a CEO Mega Pak.
10. Any AutoShip that is refused delivery will be issued a refund upon receipt. Any AutoShip refused delivery twice in a 12 month calendar period will be rendered void and will be cancelled.
11. Youngevity® will deduct an 20% processing fee for all refunds issued on AutoShips. This also applies to AutoShips refused delivery.
12. Youngevity® will cancel any AutoShip that is subject to a consumer credit card charge back. An AutoShip cancelled for this reason is not eligible for renewal.
13. Youngevity® is not responsible for any information found to be inaccurately represented by any financial institution.
14. All AutoShip requests CANNOT be paid by Check or Cash; a valid credit card or ACH payment is accepted.
15. Youngevity® is not responsible for delays in the delivery of an AutoShip request caused by UPS, FedEx, the U.S. Postal Service or any other courier service public or private.
16. Certain products (Amasai, GreenFed Raw Cheese, Rebound cans, and ACT cans, ETC...) may have a handling fee applied due to the extra packaging required to ship these items.